E-Mail/Speed-Post

कार्यालय – कार्यपालक अभियन्ता, स्वास्थ्य अनुरक्षण मण्डल (उत्तरी)
OFFICE OF THE EXECUTIVE ENGINEER (C), H.M.D. (NORTH),
लोक निर्माण विभाग (रा०रा०क्षे०दि०) P.W.D. (GNCT OF DELHI)
डा० बी०एस०ए० अस्पताल परिसर, सैक्टर–6,रोहिणी, दिल्ली
Dr. B.S.A. Hospital Complex, Sector-6, Rohini, Delhi
Phone: 011-27933260: 011-27050898.
E-mail:eepwddelhihmdn@gmail.com

सत्यमेव जयते
Goverment Of India

दिल्ली सरकार
PWD

No.: 23(NCH)/का०अभि० / स्वा०अनु०मं०(उ0) / लो०नि०वि० / 2026–27 /886 दिनांक: 18/05/26

सेवा में,

Alstone Manufacturing Pvt. Ltd.,
15th Floor, Vijaya Buildng,
17, Barakhamba Road,
New Delhi-110001.

Sub : Debarment of M/s Alstone Manufacturing Pvt. Ltd. on account of illegal and fraudulent supply of Aluminium Composite Panel (ACP) in ICU Hospitals of GNCTD at Sarita Vihar & Chacha Nehru Bal Chikitsalaya.

Sir,

Whereas, the ACP (Aluminium Composite Panel) of make "ALSTONE" has been supplied by your firm for the ICU Hospital at Sarita Vihar, and Chacha Nehru Bal Chikitsalya New Delhi through the work executing agency M/s SAM (India) Builtwell Pvt. Ltd. under agreement No. 11/EE/HMD (North)/PWD/2021-22 & agreement no. 10/EE/HMD (North)/PWD/2021-22 respectively.

Whereas, the both agreements 11/EE/HMD (North)/PWD/2021-22 & 10/EE/HMD (North)/PWD/2021-22 stipulates supply and installation of ACP sheet of grade FR A2 in aforesaid ICU hospitals.

Whereas, the work executing agency M/s SAM (India) Builtwell Pvt. Ltd. has placed purchase order to your firm on 08/08/2022 vide PO No. SIBPL/2022-23/08-042-Covid Hospital (Sarita Vihar) for supplying of ACP Sheet of grade FR A2 as per the documents submitted by your firm vide your letter dated 26/10/2023.

Whereas, the grade of ACP sheet supplied to site of hospital mentioned in the Tax Invoice no. 22103251 dated 28/10/2022 of your firm is FR A2 as per the documents submitted by your firm vide your letter dated 26/10/2023.

Whereas, the grade of ACP sheet supplied to the agency M/s SAM (India) Builtwell Pvt. Ltd. for ICU hospital mentioned in the Manufacturer Test Report in reference to Invoice No. 22103251 is FR A2 as per the documents submitted by your firm vide your letter dated 26/10/2023.

Whereas, the ACP sheet supplied at site of both hospitals was found of grade FR B1 which was not confirming to the grade of ACP FR A2 mentioned in the Purchase Order, Tax Invoice and MTC etc. Moreover, ACP supplied at site found stamping FR B1 on back side and in some sheets stamping of FR B1 is missing which clearly establishing the melafied intention of your firm and manipulation in tempering the stamping on back of ACP sheet.

Whereas, in view of your above manipulation, tampering and melafied intention, a Show Cause Notice was issued to your firm by Engineer-in-Charge vide letter no. 3151 dated 18/11/2023 providing an opportunity to explain your position within 07 (seven) days from issue of Notice as to why appropriate action to ban on use of your brand should not be initiated on account of fraudulent supply of ACP Sheets through M/s SAM (India) Builtwell Pvt. Ltd. in ICU Hospitals at Sarita Vihar & Chacha Nehru Bal Chikitsalaya.

Whereas, your firm has submitted the reply on 23/11/2023 against Show Cause Notice dated 18/11/2023. Your reply dated 23/11/2023 was examined carefully. The parawise comments to your reply dated 23/11/2023 is as under:

1. Your firm has reiterated that it is engaged in manufacturing ACP sheets of various grades including *FR A2* and *FR B1*. The same is noted. However, the issue under consideration is not the general capability of your firm, but the specific quality of ACP sheets supplied and installed at site, which is required to conform strictly to the specifications prescribed in the purchase order, test report and relevant fire safety norms.
2. Your explanation regarding the internal stamping process and involvement of designated personnel is an internal procedural aspect and does not constitute proof of compliance. On the contrary, such submission itself indicates the possibility of mislabeling or lapses in quality assurance, for which your firm remains solely responsible.
3. The reliance placed on test reports submitted vide letter dated 26/10/2023 is not acceptable for the following reasons:
   (i) The reports do not establish clear traceability with the material actually supplied and installed at both ICU Hospital at Sarita Vihar & CNBC.
   (ii) The Department's findings are based on site-related verification, which indicated deviation from the specified *FR A2* grade.
4. The denial of misrepresentation by your firm is therefore not substantiated by credible and verifiable evidence. You have failed to produce batch-wise, dispatch-wise, and site-correlated documentation conclusively establishing that the installed material conforms to the required specification.

Your subsequent submission that it, along with the contractor *M/s SAM (India) Builtwell Pvt. Ltd.*, has decided to replace the installed ACP material is noted. While this may indicate an attempt to mitigate the situation, the same does not absolve the Company of its responsibility for the initial supply of non-conforming material.

It is further observed that:

(i) The offer of replacement has been made after the discrepancies were pointed out by the Department, and not voluntarily at the time of supply or installation.

(ii) The proposed timeline for replacement does not address the seriousness of the lapse, particularly considering that the material was used in a hospital project where fire-retardant compliance is critical.

Thus, the act of supplying material not conforming to prescribed *FR A2* specifications, whether due to manufacturing defect, mislabeling, or supply chain failure, constitutes a serious breach affecting public safety and contractual integrity. Such lapses cannot be treated as minor or procedural.

In view of the above, the reply submitted by your firm is found to be unsatisfactory and devoid of conclusive proof. The offer of replacement, while noted, is treated only as a remedial measure and not as a defence against the established deficiencies.

Meanwhile, a sample of ACP Sheet supplied by your firm at site was tested in the laboratory Spectro Analytical Labs Pvt. Ltd. for heat release test and the sample was not found confirming to the grade FR A2. The test report in this regard received from the lab vide test report no. D221219044/D221219044-11 dated 30/12/2022 was sent to you.

However, before finalizing the matter, your firm was granted a final opportunity to submit any additional documentary evidence, if any, within **07 days**, vide letter no. 1755 dated 05/07/2024 for your such kind of act of unethical and wilful melafide intention that why appropriate action to ban on use of his brand should not be initiated. But, no further reply/clarification has been submitted so far in this regard.

Whereas, in view of above facts and considering your reply thoroughly, it is found that the material supplied by you for ICU Hospitals was done with intent to defraud and wilfully mislead the department & public at large thereby compromising with the public life safety in critical hospital environments.

And **whereas**, in view of the gravity of the violations, namely:

1. Supply of ACP sheets not confirming to Fire Grade FR A2 as per purchase order;
2. Tampering the stamping of ACP sheets;
3. Fraudulent misrepresentation and breach of trust by submitting misleading documents;
4. Attempt to endanger public (patients, doctors, staff and others) safety in critical hospital environments.

This office is therefore, compelled to debar your firm M/s Alstone Manufacturing Pvt. Ltd. with immediate effect from participation in any works/tenders/supplies directly or indirectly in PWD, GNCTD for a minimum period of one (01) year, effective from the date of issue of this letter.

No further correspondence in this matter shall be entertained.

This issues with the approval of the competent authority.

Yours faithfully

/

(Pawan Kumar)
Executive Engineer (HMD) North
PWD, GNCTD

Copy (N.O.O) :-

1) Addl. Chief Secretary, PWD GNCTD, 3rd Floor, MSO Building, New Delhi.
2) Engineer-in-Chief, PWD GNCTD, 12th Floor, MSO Building, New Delhi.
3) Pr. CE (Projects), PWD GNCTD, 9th Floor, MSO Building, New Delhi.
4) Pr. CE (M&F), PWD GNCTD, 12th Floor, MSO Building, New Delhi.
5) All CEs, SEs & EEs of PWD GNCTD.
6) PWD Website.

18/05/26

Executive Engineer (HMD) North
PWD, GNCTD